



How Are We Doing?

Please take a few minutes to fill out this survey on the timeliness and quality of the service you received today. Newtown Diagnostic Imaging welcomes your feedback and your answers will be kept confidential. Thank you for your participation.

How would you rate our facility on a scale of 1-10, 10 being great

1 2 3 4 5 6 7 8 9 10

Scheduling Your Appointment

Did you schedule an appointment by phone or did you drop in?

Scheduled by phone Dropped in

How easy was it to make an appointment by telephone?

Outstanding Very difficult

How long did you wait to speak to a scheduling staff member?

0 to 2 minutes 3 to 5 minutes 5 to 7 minutes Longer

Was the person who scheduled your appointment courteous and helpful?

Very courteous Rude

If you scheduled an appointment, was your appointment date later than you expected?

Yes | No

Day of Your Appointment

How would you rate the courtesy of the staff at the reception desk?

Very courteous Rude

